

Appointment Cancellation and Rescheduling Policy

Failure to keep scheduled appointments jeopardizes the ability of PerioCentral to provide appropriate care to our patients.

Office Appointments-(Exam, Hygiene cleanings and re-evaluations, follow ups and post ops)- If you are unable to keep your scheduled office appointment please call our office at least 24 hours in advance at 509-489-6850. Appointments not cancelled or rescheduled within 24 hours will be subject to a no-show/late cancellation fee. Repetitive no-show/late cancellations may result in the patient being dismissed from PerioCentral.

Procedure Appointments-(Surgeries with or without sedation and deep cleaning appointments)- Due to the length and nature of the procedure appointments scheduled at PerioCentral, we require at least 48 hours' notice prior to the appointment if you are unable to attend a scheduled appointment, Please call 509-489-6850.

PerioCentral will consider an appointment a "No-Show" any time a patient has not given the advance notice required above or has failed to arrive within 10 minutes of their appointment time. Failure to cancel your appointment may result in a "No-Show" appointment fee. No show fees cannot be billed to insurance.

If a patient fails to appear for three scheduled appointments, we reserve the right to terminate our relationship with the patient.

| Ŗ | | |
|---|--|--|
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |

The "No-Show" appointment fee schedule is as follows:

Office appointment/Hygiene cleaning appointment: \$ 50.00

Re-Evaluation/Follow-up/Post-op appointment: \$ 25.00

Procedure appointment: 10% of the total scheduled treatment

| Signature: Date: | | |
|------------------|------------|-------|
| | Signature: | Date: |